



Hartley Pensions Trustees Limited

INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

PLEASE FILL IN THE WHOLE FORM USING A BALL POINT PEN AND SEND TO:

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Hartley Pensions Ltd 5th Floor 25 Marsh Street Bristol BS1 4AQ	Service user number 1 6 2 6 6
Name(s) of Account Holder(s)	Reference
Bank/building society account number Bank/building society account number Branch sort code Name and full postal address of your Bank or Building Sc	INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY Please pay Hartley Pensions Trustees Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Hartley Pensions Trustees Limited and, if so, details will be passed electronically to my bank/building society.
To the manager of: Bank/Building Society	Signature(s):
Address:	
	Date (DD/MM/YYYY):

Banks and Building Societies may not accept Direct Debit instrutions for some types of account.

THIS GUARANTEE SHOULD BE DETACHED AND RETAINED BY THE PAYER



The Direct Debit Guarantee

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Hartley Pensions Trustees Limited will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Hartley Pensions Trustees Limited to collect a payment, confirmation of the amount and date will be given out to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Hartley Pensions Trustees Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society if you receive a refund you are not entitled to, you must pay it back when Hartley Pensions Trustees Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.